

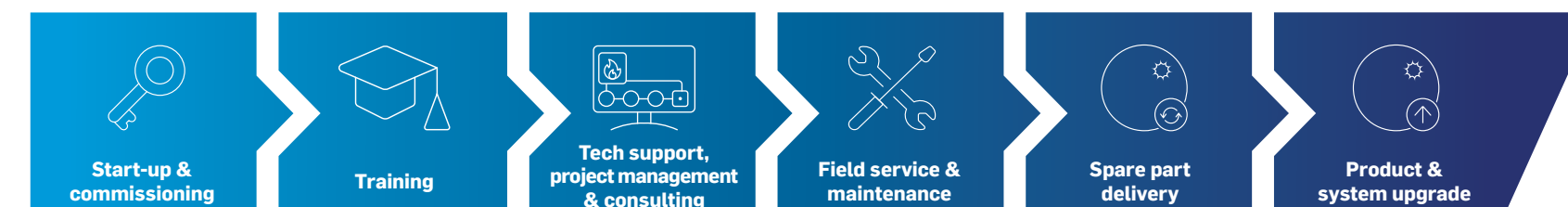


## At your service

Leave the fire safety to the experts

## Stay safe - always

Choosing the BluEdge™ service platform means we cooperate to find the best solution to fit your needs. We sit down together to go through your fire and gas safety system, and agree on a service level that will complement the resources that you have. Together, we ensure your people and assets are safe throughout the system lifetime.



## BluEdge service options

### Service attendance

Autronica (or partners') certified service engineer(s) provide regular services onboard, globally.

### Spare parts

We provide discounted, original spare parts to any place and any location world wide, shipped from Norway or through consignment stocks, service partners and distributors.

### Extended warranty

We provide extended warranty according to our general terms and conditions.

### Software & firmware

We ensure your software & firmware are updated with the latest approved version.

### System documentation

The system documentation onboard needs to reflect the actual installation and system setup. We will do a *system documentation check* and recommend corrective actions.

### Training

Training of the ship's crew is important to ensure the safety onboard. We will create training that fits your need - from a basic training onboard to a tailor-made course at our HQ in Trondheim.

### 24/7 technical service

Toll-free phone assistance from our service team around the clock.

### War room

For more complex and urgent challenges, we gather a team of experts to assist you in managing the situation.

### Remote connect

See last page

### Upgrade & refit

Upgrade at any time with a 5-year contract.

### Consulting services

We can help you with start-up and commissioning, system design, application support, surveys and recommendations to optimize your system.

## BluEdge service platform

Preventive ————— Full coverage

	CORE	ENHANCE	ELITE
	For customers who occasionally need Autronica services.	For customers who want to sign up for a lifecycle agreement that includes more value-added options.	For customers who want to optimize performance and minimize cost over the system lifecycle. For your complete peace of mind.
Service attendance	Every other year	Annually	Semi-annually
Spare parts	✓	✓	✓
Warranty	+ 1 year	+ 2 years	+ 3 years
Software & firmware	✓	✓	✓
System documentation		✓	✓
Training	Basic	Extended	Tailor made
24/7 technical service	✓	✓	✓
War room		✓	✓
Remote connect		✓	✓
Upgrade & refit			+
Consulting	+	+	+

✓ Included in agreement  
+ Optional feature

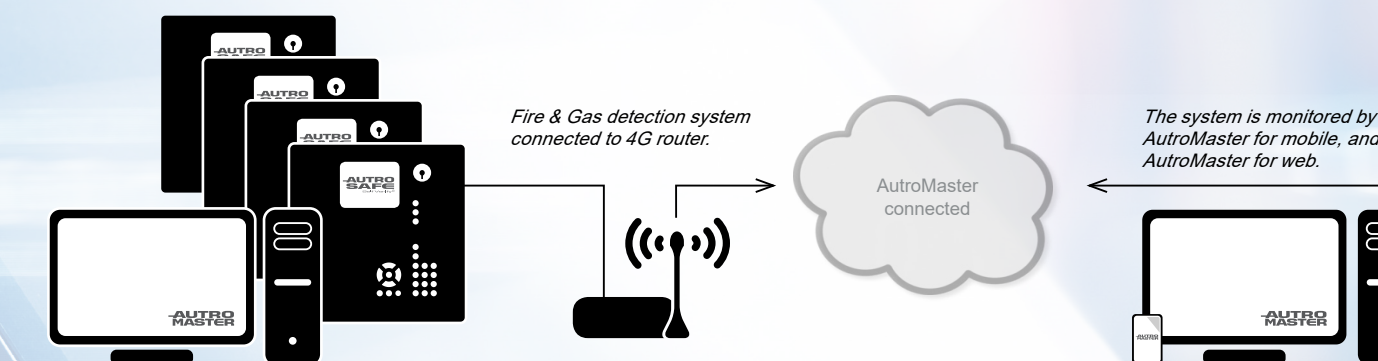


## New technologies

Lead to new opportunities

Technology is advancing fast, and we are constantly taking advantage of new technology in order to ensure the safety of our systems. With remote connection, we can monitor detector status and replace units before they fail at the end of their service life. By analysing the system information prior to arrival, our service engineers can provide faster and more accurate service on site. We can also help you update your system with minor configuration changes without the need for a service engineer on site.

By documenting performance on site, field testing of detectors and manual call points can be reduced to a safe minimum. Same level of security – fewer expenses.



Contact us for a proposal or assessment

Go to [www.autronicafire.com](http://www.autronicafire.com)

or call **+47 915 09753**



Get the Edge. BluEdge.

The BluEdge service platform is our new, best-in-class service and aftermarket offering exclusively for customers and partners across the Carrier enterprise (HVAC, Refrigeration, Fire & Security). Leveraging our history of innovation and deep product expertise, we deliver unmatched service experiences that are tiered to meet the precise needs of your business.